

## Press Release



### Kantary Hills

#### Hotel Chiang Mai Appoints New Resident Manager

Timo Kuenzli, a Swiss national with extensive experience in the hotel and hospitality industry, will be the new Resident Manager of Kantary Hills Hotel, Chiang Mai, starting 1 October. Kuenzli has quickly become an integral part of the Cape & Kantary Hotels, applying a combination of courtesy and diligence that has garnered praise from his superiors and respect from his co-workers.

Kuenzli began his career in the service and hospitality industry working as a waiter, chef and bartender and eventually gained employment as a Guest Service Agent for the Bad Horn Hotel & Spa in Switzerland. He quickly developed a keen methodology for meticulously and deftly completing tasks and honed his conversation skills in German, French and English. After working at the Bad Horn Hotel and Spa for 2 years, Kuenzli enrolled at the Belvoirpark Hospitality Management School and received a Certified Restaurateur/Hotelier Certificate, then continued his professional development at the Grand Hotel Les Trois Rois, a 5-star hotel located in Basel, Switzerland. During his seven months as a Front Desk Agent, Kuenzli quickly acquired enough expertise to be promoted to Front Office Supervisor.

Kuenzli left the Grand Hotel Les Trois Rois on amicable terms several months after achieving the position of Front Office Assistant Manager and receiving an Efficient Front Office Organization Certificate, and began his current tenure at Cape & Kantary Hotels as the Guest Relations Manager at Cape Nidhra Hotel, Hua Hin. According to Cape Nidhra's General Manager Christian Roeschli; "we got to know Mr. Kuenzli as an independent, reliable, friendly and diligent colleague. His good manners and friendly, helpful nature made Mr. Kuenzli very

popular with our international clientele, his superiors and the members of staff.” good manners and friendly, helpful nature made Mr. Kuenzli very popular with our international clientele, his superiors and the members of staff.”

Kuenzli was recently promoted to the position of Resident Manager at Cape House, Bangkok, and will soon use his varied skill set and amicable disposition to make a positive impression on the guests of Kantary Hills Hotel, Chiang Mai. Kuenzli’s signature civility and diligence will continue to contribute to the stellar standards of service that makes Cape & Kantary Hotel the first choice among discerning travellers.

For more information please contact:

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